



# Accessibility Plan

2017

# Municipality of Glenboro South Cypress Accessibility Plan

## **PART ONE: Baseline Report**

### **A: Overview**

The Municipality of Glenboro South Cypress has 1565 residents and includes the communities of Glenboro, Stockton and Treesbank. The following outlines the current facilities and services offered by the Municipality.

### **B. Services Provided/Municipal Buildings**

#### **Public Works**

- Road maintenance
- Garbage and recycling pickup
- Waste Transfer Station
- Sidewalk snow removal
- Grass cutting / flower watering/ tree trimming in public spaces
- Cemetery maintenance
- Sewer maintenance
- Passenger ferry operations
- Custom Work for Ratepayers
- Bulk Water

#### **Municipal Office**

- Collection of taxes
- Accounts receivable and payable
- Cemetery
- Light tourism / general inquiries
- Animal control
- Various permits
- Complaints
- Charitable donations
- Photocopy/fax/scanning services
- Requests for public works
- Sale of Municipal Maps

**Library**

- Municipally owned building, leased and managed by Western Manitoba Regional Library

**Weed Control District (Seasonal)**

- Provides spraying of a variety of pesticides to customers within the municipality and beyond. Services are generally contracted by phone. Payments are accepted at the municipal office.
- Scale service available for ratepayers

**Fire Department**

- Fire Protection Services
- Board room available for meetings
- Ambulance Services are housed in the same facility

**Urban/Rural Workshops**

- Workshops are for municipal equipment and staff only. All other persons are prohibited unless accompanied by rural/urban foreman.

**Handi Transit Services**

- Operated by Glenboro South Cypress Oakland Wawanesa Handi Transit Board.

**Old Fire Hall**

- Used to house two of the Hani Van vehicles with the remained of the facility rented for storage.

**C. Accessibility Achievements****Public Works**

- Curbs in business district have clearly marked cut outs and are wheel chair accessible.
- Sidewalks in financial district are cleared of snow prior to general business hours following any significant snowfall.

**Municipal Office**

- Wide and clear hallways and doorways. All rooms are spacious.
- Large washrooms
- Wheel chair accessible ramp in rear of building
- Staff are available to speak English and French
- Public notifications are posted in office, the post office and online

- Council chambers and washrooms, located in Fire Hall, are wheelchair accessible
- Office staff regularly assist customer with forms, cheques, etc. as needed
- Central location to receive payments for Municipal, Handi-Transit and Weed District Accounts and various charitable donations

#### **Handi Transit Services**

- The Municipality in partnership with the Municipality of Oakland-Wawanesa owns and operates three wheelchair accessible vehicles to provide transportation services to all residents on a regular and on-call basis.

#### **Library**

- See attached audit

#### **Waste Transfer Station**

- Waste Disposal Supervisor assists with emptying waste from vehicles

### **D. Accessibility Barriers**

#### **Municipal Office**

- Washrooms need grab bars
- Front counter too high
- Doors are not automatic and can be difficult to open
- Wheel chair ramp is too low

#### **Library**

- See attached audit

## **PART TWO: Accessibility Plan**

### **A. Statement of Commitment**

The Municipality of Glenboro South Cypress is committed to provide its services in a way that respects the dignity and independence of all people. The Municipality of Glenboro South Cypress is committed to giving all people equal opportunity to access and benefit from the same services.

### **B. Policies**

The Municipality of Glenboro South Cypress will review all programs, services and new initiatives and facilities to ensure accessibility.

The Municipality of Glenboro South Cypress will strive to make information available in a variety of formats and is willing to explore other methods of communications when requested.

**The following public buildings or sites located within the Municipality but titles are owned by other entities under the Municipality of Glenboro South Cypress umbrella.**

**Camel Park**

<b>Accessibility Achievements</b>	<b>Accessibility Barriers</b>
Wide open area with walking paths	Pea gravel on paths is difficult for wheel chair accessibility. Paths could be paved for easier access

**Burrough of the Glenn Museum**

<b>Accessibility Achievements</b>	<b>Accessibility Barriers</b>
Display areas are spacious and well laid out. Adequate lighting.	Museum is located of two different levels and is not wheelchair accessible. No automatic doors.

**Glenboro Gaiety Theatre**

<b>Accessibility Achievements</b>	<b>Accessibility Barriers</b>
Wheelchair accessible Designated seating for wheelchairs within the theater itself New projection system has superior sound quality.	Fire escape not wheelchair accessible  No automatic doors.

**Glenboro Community Hall**

**(owned by the Glenboro Agricultural Society/managed by the Development Corporation**

<b>Accessibility Achievements</b>	<b>Accessibility Barriers</b>
Hall is accessible for wheel chairs. Wheel chair washroom available for use. Two levels of coat racks in foyer for easy reach for all users.	No wheel chair access to stage. Service counters are too high. No designated handicap parking outside.

### Glenboro Rink and Curling Club

<b>Accessibility Achievements</b>	<b>Accessibility Barriers</b>
Rink has wheelchair access to heated main floor viewing areas.	No wheelchair access to washrooms, must use washrooms in Curling club. No access to upstairs viewing areas or food concession.
Curling Club is wheelchair accessible with accessible washrooms. "Push sticks" are provided for participant use.	Aisles between seats are constricted. No designated viewing area for wheelchairs.