



Accessibility Plan

Passed: November 2017

Revised: November 2019

Municipality of Glenboro South Cypress

Accessibility Plan

PART ONE: Baseline Report

A: Overview

The Municipality of Glenboro South Cypress has 1565 residents and includes the communities of Glenboro, Stockton and Treesbank. The following outlines the current facilities and services offered by the Municipality.

B. Services Provided/Municipal Buildings

Public Works

- Road maintenance
- Garbage and recycling pickup
- Waste Transfer Station
- Sidewalk snow removal
- Grass cutting / flower watering/ tree trimming in public spaces
- Cemetery maintenance
- Sewer maintenance
- Passenger ferry operations
- Custom Work for Ratepayers
- Bulk Water

Municipal Office

- Collection of taxes
- Accounts receivable and payable
- Cemetery
- Light tourism / general inquiries
- Animal control
- Various permits
- Complaints
- Charitable donations
- Photocopy/fax/scanning services
- Requests for public works
- Sale of Municipal Maps

Library

- Municipally owned building, leased and managed by Western Manitoba Regional Library

Weed Control District (Seasonal)

- Provides spraying of a variety of pesticides to customers within the municipality and beyond. Services are generally contracted by phone. Payments are accepted at the municipal office.
- Scale service available for ratepayers

Fire Department

- Fire Protection Services
- Board room available for meetings
- Ambulance Services are housed in the same facility

Urban/Rural Workshops

- Workshops are for municipal equipment and staff only. All other persons are prohibited unless accompanied by rural/urban foreman.

Handi Transit Services

- Operated by Glenboro South Cypress Oakland Wawanesa Handi Transit Board.

C. Accessibility Achievements**Public Works**

- Curbs in business district have clearly marked cut outs and are wheel chair accessible.
- Sidewalks in financial district are cleared of snow prior to general business hours following any significant snowfall.

Municipal Office

- Wide and clear hallways and doorways. All rooms are spacious.
- Large washrooms
- Wheel chair accessible ramp in rear of building
- Staff are available to speak English and French
- Public notifications are posted in office, the post office and online
- Council chambers and washrooms, located in Fire Hall, are wheelchair accessible
- Office staff regularly assist customer with forms, cheques, etc. as needed

- Central location to receive payments for Municipal, Handi-Transit and Weed District Accounts and various charitable donations

Handi Transit Services

- The Municipality in partnership with the Municipality of Oakland-Wawanesa owns and operates three wheelchair accessible vehicles to provide transportation services to all residents on a regular and on-call basis.

Library

- See attached audit

Waste Transfer Station

- Waste Disposal Supervisor assists with emptying waste from vehicles

D. Accessibility Barriers

Public Works

- Lack of sidewalks outside the commercial district.
- Sidewalks are sunken or overgrown
- Sidewalks end abruptly

Municipal Office

- Washrooms need grab bars
- Front counter too high
- Doors are not automatic and can be difficult to open
- Wheel chair ramp is too low

Library

- See attached audit

PART TWO: Accessibility Plan

A. Statement of Commitment

The Municipality of Glenboro South Cypress is committed to provide its services in a way that respects the dignity and independence of all people. The Municipality of Glenboro South Cypress is committed to giving all people equal opportunity to access and benefit from the same services.

B. Policies

The Municipality of Glenboro South Cypress will review all programs, services and new initiatives and facilities to ensure accessibility.

The Municipality of Glenboro South Cypress will strive to make information available in a variety of formats and is willing to explore other methods of communications when requested.

The following public buildings or sites located within the Municipality but titles are owned by other entities under the Municipality of Glenboro South Cypress umbrella.

Camel Park

Accessibility Achievements	Accessibility Barriers
Wide open area with walking paths	Pea gravel on paths is difficult for wheel chair accessibility. Paths could be paved for easier access

Burrough of the Gleann Museum

Accessibility Achievements	Accessibility Barriers
Display areas are spacious and well laid out. Adequate lighting.	Museum is located of two different levels and is not wheelchair accessible. No automatic doors.

Glenboro Gaiety Theatre

Accessibility Achievements	Accessibility Barriers
Wheelchair accessible Designated seating for wheelchairs within the theater itself New projection system has superior sound quality.	Fire escape not wheelchair accessible No automatic doors.

Glenboro Community Hall

(owned by the Glenboro Agricultural Society/managed by the Development Corporation

Accessibility Achievements	Accessibility Barriers
Hall is accessible for wheel chairs. Wheel chair washroom available for use.	No wheel chair access to stage. Service counters are too high.

Two levels of coat racks in foyer for easy reach for all users. Entire hall is on one level with smooth concrete floor.	No designated handicap parking outside. No automatic doors. Loading zone has stones making it difficult for wheelchairs.
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Glenboro Rink and Curling Club

Accessibility Achievements	Accessibility Barriers
Rink has wheelchair access to heated main floor viewing areas.	No automatic doors. No wheelchair access to washrooms, must use washrooms in Curling club. No access to upstairs viewing areas or food concession. Restricted viewing for wheelchairs.
Curling Club is wheelchair accessible with accessible washrooms. "Push sticks" are provided for participant use.	Aisles between seats are constricted. No designated viewing area for wheelchairs. No automatic doors.